

**STATE CONSUMER DISPUTES REDRESSAL COMMISSION, PUNJAB,  
DAKSHIN MARG, SECTOR 37-A, CHANDIGARH.**

**NOTICE**

Applications are invited from suitable candidates for appointment for the seventeen posts of Members on whole time basis in District Consumer Disputes Redressal Forums in the State of Punjab established under the Consumer Protection Act, 1986, (subject to final decision in CWP No.25110 of 2017 Yuvinder Singh Matta vs. State of Punjab & Ors, CWP No.28259 of 2017 Parampal Kaur vs. State of Punjab & Ors and CWP No.5962 of 2017 Baljinder Singh Dhaliwal vs State of Punjab & Ors.) as under:-

- 1.1 post of Member, District Consumer Forum, Faridkot
- 2.1 post of Lady Member, District Consumer Forum, Fatehgarh Sahib
3. 1 post of Lady Member in District Consumer Forum, Gurdaspur.
4. 1 post of Member, District Consumer Forum, Jalandhar
5. 1 post of Member, District Consumer Forum, Ludhiana
6. 1 post of Lady Member, District Consumer Forum, Ludhiana
- 7.1 post of Lady Member, District Consumer Forum, Mansa.
- 8.1 post of Lady Member, District Consumer Forum, Nawanshahr.
- 9.1 Post of Lady Member, District Consumer Forum, Patiala.
- 10.1 Post of Lady Member, District Consumer Forum, Ropar.
11. 1 Post of Lady Member, District Consumer Forum, Sangrur.
- 12.1 Post of Lady Member, District Consumer Forum, Moga.
13. 1 Post of Member, District Consumer Forum, Moga.
- 14.1 Post of Member, District Consumer Forum, Gurdaspur.
  
- 15.1 Post of Lady Member, District Consumer Forum, Hoshiarpur.
- 16.1 post of Member, District Consumer Forum, Bathinda.  
(likely to fall vacant on 30.12.2018)
17. 1 Post of Member, District Consumer Forum, Patiala.  
(likely to fall vacant on 29.12.2018)

However the number of vacancies may increase or decrease for any reason whatsoever such as resignation or relieving of Members. These appointments of Members shall not be district/station specific. The State Govt. shall have full discretion to post the Members wherever felt necessary/ appropriate in public interest.

**Eligibility Criteria**

As per Section 10(1)(b) of the Consumer Protection Act a person shall not be qualified for appointment as Member unless he is less than thirty five years of age,

possesses a bachelor's degree from a recognized University and is a person of ability, integrity and standing and having adequate knowledge and experience of at least ten years in dealing with problems relating to economics, law, commerce, accountancy, industry, public affairs or administration.

### **Tenure**

The appointment of the Member shall be on whole time basis for a period of 5 years or up to the age of 65 years, whichever is earlier.

### **Qualifications**

1. The Applicant must have passed Matriculation with Punjabi as one of the compulsory or elective subject or any other equivalent examination in Punjabi language.
2. The applicants are required to submit their applications in the prescribed form which is annexed, ensuring the following aspects:-
  - 2.1 in case of serving officials:-
    - (i) applications should be sent through proper channel alongwith administrative clearance from the appropriate cadre controlling authority.
    - (ii) In all cases, it may also be clearly stated that the officer is clear from vigilance angle.
    - (iii) In case any departmental or any other proceedings including criminal has been initiated, pending or decided in the past against the officer under relevant Service Rules, details of the same may be furnished.
  - 2.2 In case of retired officers, the date of superannuation and "No Inquiry Certificate " will be necessary from the last employer.
  - 2.3 ACR dossiers with ACRs of last 10 years of officers found eligible for consideration after preliminary scrutiny, will also be called for. These may kindly be made available within two weeks where requested otherwise may not be possible to consider their application form.
3. Selection of the whole time Members of the State Commission will be made by the Selection Committee prescribed in Section 10(1A) of the Consumer Protection Act, 1986 as per following procedure prescribed in Punjab Consumer Protection (appointment

salary, allowances and conditions of service of President and Members of the State Commission and District Forum)Rules 2018.

The Selection Committee shall short list the applicants in the following manner,namely

(a) in the case of candidates having judicial background, on the basis of the judgements and other judicial orders passed by such candidates;

(b) in the case of candidates having experience of working under the Central Government or any State Government or an undertaking under the Central Government or the State Government, on the basis of their available Annual Confidential Reports for the last ten years and their experience relevant to the post applied for;

(a) in other cases, on the basis of a written test of two papers as per the following scheme. The qualifying marks in each paper shall be 50%.

Paper	Topics	Nature of test	Max marks	Duration
Paper-I	(a) General Knowledge and Current Affairs (b) Broad features of the Code of Civil Procedure (c) Knowledge of various Consumer related Laws as indicated in the <b>schedule</b> . (d) Knowledge of Constitution of India	Objective Type	100	2 hours
Paper-II	a. One Essay on topics chosen from issues on trade & commerce, consumer related issues or Public Affairs b. One case study of a consumer case for testing the abilities of analysis and cogent drafting of orders.	Descriptive type	100	3 hours

The Syllabus for the test shall be as under:-

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1. The Consumer Protection Act, 1986
  2. The Legal Metrology Act, 2009
  3. The Bureau of Indian Standards Act, 2016
  4. The Competition Act, 2002
  5. The FSS Act, 2006
  6. The Drugs and Cosmetics Act, 1945
  7. The Sale of Goods Act, 1930
  8. The Real Estate (Regulation and Development) Act, 2016
  9. The Electricity Act, 2003
  10. The Insurance Act, 1938
4. The Selection Committee shall interview all the shortlisted candidates and award marks with due weightage to the personality, relevant past experience, quality of the judgments, knowledge of law, special achievements, aptitude and vision for the assignment to be taken up.
5. The selection committee shall recommend a panel of names of candidates for appointment as Member from amongst the candidates in the order of merit for the consideration of the State Government.
6. The State Government shall, verify or cause to be verified the credentials and antecedents of the recommended candidates.
7. Every appointment of a Member shall be subject to submission of a certificate of physical fitness signed by a civil surgeon or District Medical Officer to his medical fitness.
8. Before appointment, the selected candidate shall have to furnish an undertaking that he does not and will not have any such financial or other interest as is likely to affect prejudicially his functions as such Member.
- 9. Remuneration** Salaries/Remunerations/other facilities to whole time Members of the District Fora shall be in term of Rule 8 of Punjab Consumer Protection (appointment salary, allowances and conditions of service of President and Members of the State Commission and District Forum) Rules 2018.
- 10. Other Terms and conditions:** As per Rule 12 of Punjab Consumer Protection (appointment salary, allowances and conditions of service of President and Members of the State Commission and District Forum) Rules 2018., Whole-time Members shall be entitled to leave, LTC, medical treatment and hospital facilities as per the provisions applicable to Group A Government servants in the State Government.
- 11. Disqualifications:-**
- A person shall be disqualified for appointment, if he:-

- (a) has been adjudged as an insolvent; or
- (b) has been convicted of an offence which, in the opinion of the State Government, involves moral turpitude; or
- (c) has become physically or mentally incapable of acting as the President or the Member; or
- (d) has acquired such financial or other interest as is likely to affect prejudicially his functions as Member; or
- (e) has so abused his position as to render his continuance in office prejudicial to the public interest; or
- (f) remains absent in three consecutive sittings except without leave or for reasons beyond his control.

12. **Oaths of office and secrecy:-** Every person appointed to be a Member, before entering upon his office make and subscribe an oath of office and secrecy in Forms I and II annexed.

13. **Declaration of Financial and other interest:-**A Member shall, before entering upon his office, declare his assets, and his liabilities and other interests.

All other terms and conditions of the appointment of the Member shall be governed by the Consumer Protection Act, 1986 as well as Punjab Consumer Protection (appointment salary, allowances and conditions of service of President and Members of the State Commission and District Forum) Rules 2018.

14. It is made clear that interested candidates who would not enclose the documents alongwith their applications, their documents will not be considered later on .

15. Only those candidates will be called for interview whose applications are found, complete in all respect, supported by requisite attested copies of documents relating to different columns of application format including the proof of income. Any application found incomplete in this regard, would be rejected in scrutiny.

16. The candidates shall dispatch their applications in quadruplicate such a manner so that the application complete in all respect reach in the office of Registrar, State Consumer Disputes Redressal Commission, Punjab, Dakshin Marg Sector 37-A, Chandigarh on or before 25.01.2019 upto 5.00 PM. Any application received thereafter due to postal delay or for any other reason, will be rejected and disentitle the candidate for call of interview.

17. The detailed terms and conditions namely Punjab Consumer Protection (Appointment, Salary, allowances and conditions of Services of Presidents and Members of the State Commission and District Forum) Rules, 2018 are available at [Foodsuppb.gov.in](http://Foodsuppb.gov.in).

The interested candidates may submit their applications (alongwith three extra sets) and application fee of Rs.1000/- by way of DD in favour of Punjab State Consumer Disputes Redressal Commission, payable at Chandigarh in the format given below:-

**APPLICATION FOR THE POST OF MEMBER/LADY MEMBER, IN THE DISTRICT CONSUMER DISPUTES REDRESSAL FORUM, \_\_\_\_\_.**

1. Post applied for \_\_\_\_\_  
(separate applications to be made for appointment  
In separate District as well as Member or Lady  
Member)

Passport  
size  
photograph

2. Name \_\_\_\_\_

3a) Father's Name \_\_\_\_\_

b) Husband's Name \_\_\_\_\_  
(in case of lady candidate)

4. Contact No. \_\_\_\_\_

5. Date of Birth \_\_\_\_\_

6. Permanent address and Home District \_\_\_\_\_

7. Address of correspondence/e-mail, if ,  
any \_\_\_\_\_

8. Present Occupation and annual income \_\_\_\_\_

9. Academic Qualifications

Name of the Exam	Year of Passing	Name of the University	Division

10. In case of Serving Officers.

i	Date of Joining Service	
ii	Present Designation	
iii	Scale of Pay and Basic Pay	
iv	Date of Superannuation	

11. In case of retired Officers

i	Date of Superannuation	
ii	Last post held	
iv	Last Pay scale	

12 . Relevant Experience (details showing adequate  
acknowledge or in dealing with, problems  
relating to economics, law, commerce,  
accountancy, industry, public affairs or

administration in descending order of chronology (minimum 10 years)

Sr. No.	Position Held	Name and address of the Organization	Period	Nature of work handles.

13. Service to which the applicant belongs/belonged (with cadre, batch and name of cadre Controlling Authority), if applicable

14. Annual income from all sources. \_\_\_\_\_

15. Copy of income tax return, if any : \_\_\_\_\_

16. PAN No. \_\_\_\_\_

17. Whether any criminal case has been registered against the applicant? \_\_\_\_\_

18. Whether applicant has been charge-sheeted/show cause notice issued by the department during his entire service or for any criminal offence, in case any civil/criminal case was registered/pending the same should be mention specifically. If yes, the details thereof. \_\_\_\_\_

19. Whether applicant has been convicted by any competent court for any criminal offence? If yes, the details thereof.

20. Any other accomplishments/information, the candidate may like to furnish: \_\_\_\_\_

21. Does the candidate have more than one living spouse? \_\_\_\_\_

22. Does the candidate attract any of the disqualification criteria listed in the vacancy circular. \_\_\_\_\_

23. State of Health \_\_\_\_\_

24. Are copies of best ten judgments/other Judicial orders passed by the candidate enclosed? \_\_\_\_\_  
(applicable in case of applicants having judicial background)

25. Details of office in which the last 10 ACRs will be available including detail of last employer (in case of retired officials). \_\_\_\_\_

26. An affidavit be also submitted along with the application to the following effect:-

- (a) That you have not been convicted/sentenced to imprisonment for an offence involving moral turpitude;
- (b) That you are not an undischarged insolvent;
- (c) That you were not declared at any stage by a competent court to be of unsound mind;
- (d) That you were not removed/dismissed from the service of the Government or a body corporate owned or controlled by the Government;
- (e) That you will not have such financial or other interest as is likely to affect prejudicial the discharge by you of your functions as a Member.

Dated:

Signature of applicant

- Notes:-
- i) Attested copies of the relevant documents in support of proof of age, academic qualifications, experience, income etc, be attached.
  - ii) Applications sent through FAX shall not be entertained.
  - iii) The candidate must read the instructions carefully given above and send the complete documents as given in the format.

Interview letters to the eligible candidates will be issued separately.

Sd/-

Registrar

FORM I

Form of Oath of Office for Member of District Consumer Disputes Redressal Forum .

I \_\_\_\_\_ having been appointed as Member District Consumer Disputes Redressal Forum, \_\_\_ do solemnly affirm/do swear in the name of God that I will faithfully and conscientiously discharge my duties as the Member, District Consumer Disputes Redressal Forum to the best of my ability, knowledge and judgment, without fear or favour, affection or ill-will and that I will uphold the Constitution and the laws of land.

Name: (Signature)

Place:

Date:

FORM II

Form of Oath of Office for Member of District Consumer Disputes Redressal Forum .

I \_\_\_\_\_ having been appointed as Member of District Consumer Disputes Redressal Forum, \_\_\_ do solemnly affirm/do swear in the name of God that I will not directly or indirectly communicate or reveal to any person or persons any matter which shall be brought under my consideration or shall become known to me as Member of the said District Consumer Disputes Redressal Forum except as may be required for the due discharge of my duties as Member.

Name: (Signature)

Place:

Date: